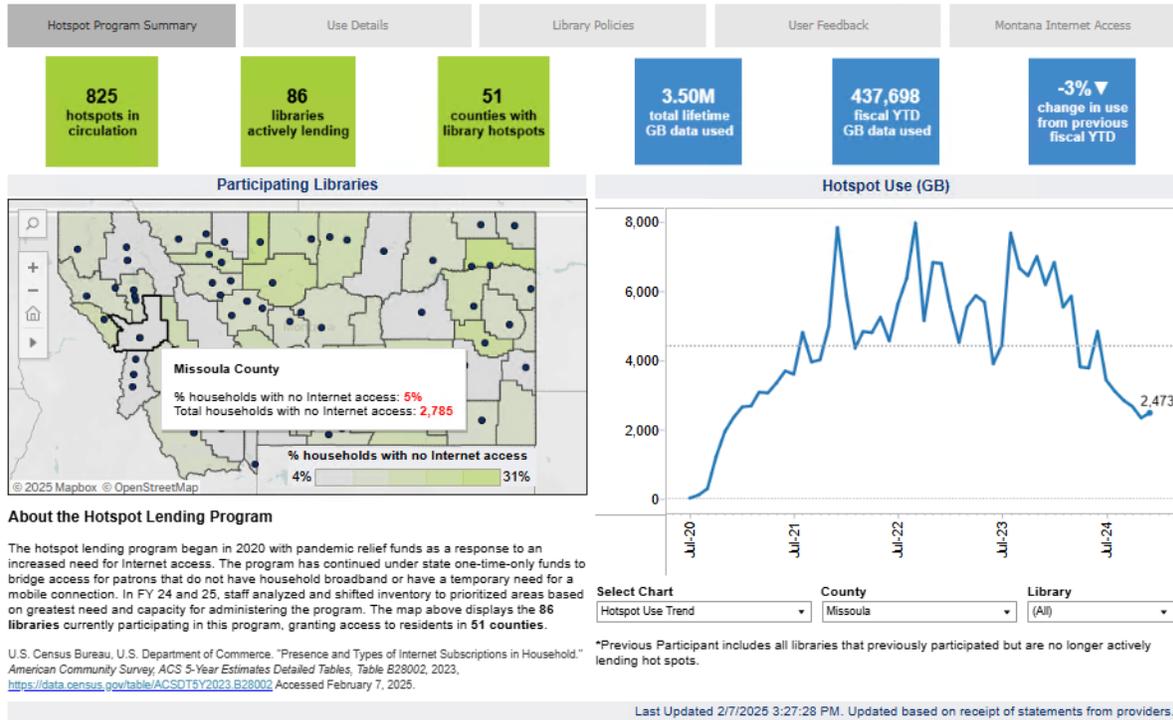
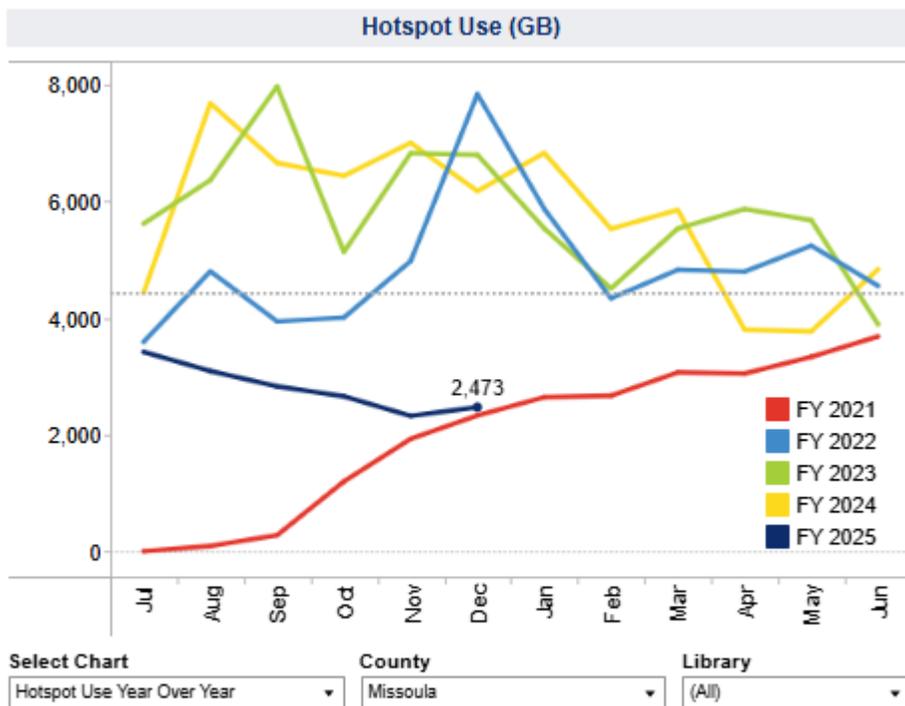


Checkout the MSL [Dashboard](#). MPL peaked in usage in August 2022 with a high of 7,972.



Hotspot use by year:



*Previous Participant includes all libraries that previously participated but are no longer actively lending hot spots.

Here are Missoula County answers to the questionnaire the MSL put to the public (2024):

Library

Missoula Public Library

Education and Job Search Tasks

49%

of hotspot users report using the device for work or school tasks such as completing homework, checking school information, searching for employment, or applying for jobs. Additional users report informal educational uses like researching a topic of interest or learning a new skill.

Percent of Users Reporting Online Activities

Fill out forms (social services, taxes, etc.)	60%
Connect with family and friends	58%
Research a topic of interest	60%
Keep informed of current events	55%
View entertainment	55%
Access online health or telehealth services	53%
Use social media	53%
Purchase items online	43%
Look up directions or transportation information	40%
Complete homework	38%
Look for/apply to jobs	38%
Learn a new skill	25%
Play computer games	25%
Enroll in or attend an educational class	18%
Check information about schools	13%
Other	13%

Data collected from Hot Spot User Survey. 943 responses to date.